



SEQUENCE OF OPERATION – VOICE-CALL

- Residents will place a call from bed or bath with a call cord, pull string, or help button
- Telephone will ring and display callers name and 4 digit dial code
- Pick up phone and answer in normal fashion
- Hang up phone when call is completed – this will terminate call and reset room station
- If a second call comes in while phone is off hook it will be placed in call wait cue until line is available. The phone will ring and display new caller ID.
- To place a call to a resident room, dial 4 digit call code

Note:

The intercom only has one line. Any calls placed while line is busy will be placed in a cue and will be processed in order received.

The intercom works like a two-way radio in the sense that only one person may talk at a time. When a call is answered, the phone (master) is in a listen mode and it is possible to hear what is happening in the resident room. As soon as the staff member speaks into the phone, the master takes control of the line and is in a talk mode to the room.

The PC and GUI6000 display all calls in a visual format and maintain a log for management purposes. Incoming calls are indicated on the screen and resident data will pop up for staff reference once call is picked up.